

LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH

SA 4 Quality Improvement Committee Meeting

Minutes

Type of Meeting	QIC	Date	January 19, 2010
Place	St. Anne's Maternity Home, 155 North Occidental Blvd., Los Angeles 90026	Start Time	10:30 a.m.
Co-Chairs	Alyssa Bray, Mary Cifuentes	Adjournment	11:45 a.m.
Members Present	Nataliya Ewalt, Amanecer; Silvia Yan, APCTC; Angeline Baez & Nancy Tarin, Aviva; Leslie Shrager, Children's Bureau; Jennifer Rafeedie, CHLA; Mary Cifuentes, Children's Institute; Sherrie Yu, Didi Hirsch; Burroughs, Downtown MH; Mark Rodriguez, Eisner; Sophia Viscarra-Estrada, El Centro del Pueblo; Michelle Hernandez, ENKI; XXXXX Exodus Recovery; Stan Plucinik, Health Research; Toni Aikins, Hillsides; Lisa Harvey, Hollygrove; Monika Reiderle, Hollywood MH; Dora Escalante, Jewish Family Services; Nayon Kang, KYCC; Sida Corbin, LA Child Guidance; Alvaro Campos, Northeast MH; Yvette Willock, Pacific Clinics; Daneta Calderon, Para Los Ninos; Alyssa Bray, Optimist Youth; Reza Khosrowabadi, Veronica Garcia, St. Anne's; Oralia VanLeuven, Telecare; Jessica Sanchez, 7 Generations; Lori de los Santos, VIP, Tsuyen Chen, SA 4; Leticia Ximenez, SA 4, Lorraine Viade, Specialized Foster Care.		
Absent Members	Carolyn Heier, California Hospital; Paul Gore, Saban Free Clinic;		
Minutes Approval	December Minutes were reviewed and revised.		
Introductions	Co-Chair Alyssa Bray began the meeting with introductions.		
Announcements	Chair Bray asked members to think about a QIC Project for 2010 and to serve on the Subcommittee, which meets before the QIC meeting at 9:00 a.m. Please come with nominations for a new Chair and Co-Chair for 2010. Dr. Assatourian nominated Alyssa Bray as Co-Chair for 2010.		

<u>Agenda Item & Presenter</u>	<u>Findings and Discussion</u>	<u>Decisions/ and Recommendations Actions/Scheduled Task</u>	<u>Responsible Person/Due Date</u>
Systems Review	<p>Chair Bray stated she went the QA Liaison for the Countywide meeting stated they will be requesting logs and services for adult providers for all of 2009. The Referral Logs should be very well documented.</p> <p>Dr. Assatourian stated that DMH will contact 13 agencies for review of records from February through June, and the other 13 agencies will have their records reviewed from July through December. Please fax these logs to Dr. Assatourian after you have been notified.</p> <p>All services for a three-month period will be reviewed. You will be notified of the charts to pull on February 12. Please provide her with a contact person and an alternate for HIPPA compliance as someone needs to be standing at the Fax machine. A reminder that Monday the 15th is a holiday; therefore you will not be notified until Tuesday the 16th, which will not give you much time.</p> <p>DMH will provide a workshop of the Systems Review on February 18 from 9 to 11 am at DMH, 2nd Floor Conference Room and February 19 from 1 to 3 pm in the <u>10th Floor Conference Room, which is a much smaller room. Therefore, please make every effort to attend the February 18 workshop.</u></p> <p>Please bring a chart with you to the workshop. You will be instructed on how to flag a chart. The Systems Review will be a paper review. If you use an electronic system, you will need to print out the entire chart and certify the electronic signatures.</p>		

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Handouts	<p>The first handout was the Procedure Codes document by Jennifer Eberle. It states the same codes will be used until the new system is up. However, agencies should start using the new Day Service Log now even though you can't enter the data yet. This will be very helpful should the system crash otherwise each agency will have to go Short-Doyle to re-submit their claims.</p> <p>Letter dated January 4, 2010 from Dr. Robin Kay. This letter states that the IS System will not be shutting down as planned. The State has given DMH an extension to March 31. Please input all your claims by February 1 or the state will either accept or deny them. There will be no more suspended claims.</p> <p>Co-Occurring Disorders Report. During the review, DMH looks to see that one percent of clients have COD. They are also checking the role of the COD Coordinator. Please use the new forms.</p> <p>October 29, 2009 Sheet. This document emphasizes that codes should match the AXIS I diagnosis and how an agency is using the dual diagnosis code.</p> <p>Sanctions Review, This will be covered by Robert Ulrich, our guest speaker from Compliance.</p> <p>December 17, 2009 letter. This letter reminds everyone to about the Child Abuse Report and our legal responsibility to report, even if there is an open case with DCFS.</p>		

	<p>2010 MediCare Part D Drug Coverage. This is a reference guide for all providers.</p> <p>RMD Bulletins:</p> <p>10-01. Discusses Health and Benefits Training and full scope MediCal. There will be a training on January 21 from 1 to 3 pm in Inglewood. There also will be a training in March 2010.</p> <p>10-02. Is the same as the letter from Dr. Robin Kay stating as of February 1, there will be no more suspended claims. They will either be accepted or denied.</p> <p>09-65. This talks about the changes in language in the contracts for funded programs and the beneficiary status of clients. Everything is included in now in your Maximum Contract Amount (MCA). You need to stay within your MCA and obtain written approval from your District Chief to use funds from one program for another.</p> <p>09-66. This bulletin discusses the Eligibility Request Form from RMD. There will be no access to Meds Online without the form. You will not be able to confirm if children are eligible for services. You can request up to 10 clients on one form. RMD will provide the information for you.</p>		
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	<p>Employment announcement. Victoria Simon of SSG Central stated the have an opening for a QA Specialist. Please call her at (213) 631-6051.</p>		
<p><u>Agenda Item & Presenter</u></p> <p>Sanctions List by Robert Ulrich of Compliance</p>	<p>Robert Ulrich of Compliance spoke on many topics. He wanted to state from the beginning that he was not a lawyer and was not giving any advice. He also stated that County Counsel does not allow DMH to provide any compliance training to contract providers; therefore, this is not a training.</p> <p>Mr. Ulrich did say that San Diego County has very good training information on the website for their Health and Human Service Department; Compliance Program.</p> <p>Compliance means, among other things, rules, regulations, lawsuits etc. so there is no waste or abuse of government money. He stated DMH Compliance is looking for data and weird billing such as billing for more than 24 hrs in a day. They check that the taxotomy codes are correct. There are 3 to 4 ways they check billing records. He said California has 56 counties and only six have been busted for fraud; one for \$7 million. These funds must be paid back through County General Funds (CGF). This presents a big burden to a county.</p>		

<u>Agenda Item & Presenter</u>			
Sanctions List by Robert Ulrich of Compliance	<p>Mr. Ulrich also said the OIG (Office of the Inspector General) for the federal government does federal audits. They follow the money; consequently, the following states have been investigated: New York, New Jersey, Florida, Texas, and Southern California. Anyone can report fraud; they can send an anonymous letter, use a County Hotline (800) 544-6861 for LA County, or call the County Compliance Officer (Judy Miller at (213) 739.2390).</p> <p>Mr. Ulrich said the LEI (List of Excluded Individuals) is used by the Federal Government to track individuals who have been suspended. A person can now be suspended for not paying a student loan. All you need is the person's name and social security to find out if they are on the LEI. People move around, but the crime and suspension follows the person. A license in a difference state does not matter.</p> <p>If a person attends a disciplinary hearing and has his license suspended, but at the end of the hearing it is stayed, the revocation does not offset the suspension. You will not be automatically reinstated. You must be proactive to have your license reinstated.</p>		

<p><u>Agenda Item & Presenter</u></p> <p>Sanctions List by Robert Ulrich of Compliance</p>	<p>Compliance looks to see there is complete documentation and there is medical necessity. The codes must be correct and must match the diagnosis. Therefore the assessment is very important. Be specific in your diagnosis; do not just say depressed. State the type of depression and symptoms etc.</p> <p>DMH will soon be changing code 112.5 to 112.05. Errors in code are the easiest to find.</p> <p>Scope of Service. Your licensing board gives you the guidelines for your services. Procedure Codes tells you who within DMH can provide the authorized service. In November, DMH Compliance sent a Sanctions List to all agency provider CEO's of excluded and suspended clinicians. Your agency must check to see none of their staff are on the list otherwise you will have to repay MediCal if billing was done by this individual. Remember there are dishonest people.</p> <p>There are two lists that should be checked: The Federal List has 23 specific crimes and for not paying a student loan. The State's list is a little more difficult to use. Medi-Cal does not inform you if an individual is on the suspension list. There are 21 separate lists by discipline on the State website.</p> <p>List T is for an employer with no licensed staff. Anyone can commit a crime. The list covers staff from the CEO to the janitor.</p>		
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<u>Agenda Item & Presenter</u> Sanctions List by Robert Ulrich of Compliance	<p>A QIC member asked about interns, waived clinicians and unlicensed staff using H 2013. Psych interns require a Student Agreement before billing under H 2013. ???</p> <p>Members stated that psychology interns need to be registered; you can obtain the paperwork from Diane Guillory. Waivered psychologists can bill. ???</p>		
<u>Agenda Item & Presenter</u> QIC Project	<p>Chair Bray asked for suggestions for a 2010 QIC Project, which needs to be completed by June 2010. She said in 2009, SA 4 QIC did training on Resource Guides for contractors, which was very well received.</p> <p>Topics brought up were: No shows, challenges at agencies, CPC goals including functional impairment and accurate diagnosis and documentation.</p> <p>Chair Bray asked everyone to think of nominations for QIC Chair and Co-Chair and a QIC 2010 Project for the next meeting. The meeting adjourned at 11:45 a.m.</p>		
<u>Next Meeting</u>	February 16 , 2010		

Respectfully submitted,

Alyssa Bray, Chair

Mary Cifuentes, Co-Chair